



## NEW Atlanta International Terminal

### FAQs

Open May 16, 2012

PLEASE ALLOW AMPLE TIME WHEN ARRIVING TO THE AIRPORT FOR INTERNATIONAL TRAVEL. TRAVELERS ARE RECOMMENDED TO ARRIVE AT THE AIRPORT 3 HOURS PRIOR TO DEPARTURE.

**For Complete Details of the New Terminal**  
**[CLICK HERE](#)**

### **General passenger information**

[How do I get to the international terminal?](#)

[Can I still check in for international flights in the domestic terminal?](#)

[Can I check in for domestic flights in the international terminal?](#)

[I accidentally went to the domestic terminal to check in for my international flight. What should I do?](#)

[There are Customs and Border Protection \(CBP\) areas on Concourse E and the new international terminal.](#)

[Which one should I use?](#)

[Will I still have to recheck my baggage after an international flight if I'm an Atlanta-bound passenger?](#)

[Where should I pick up an arriving international passenger?](#)

[Where do I drop off departing international passengers?](#)

### **Services**

[Are there places to eat at the international terminal \(before and after the security checkpoint\)?](#)

[What shopping options are available?](#)

[What family services and facilities are available in the new facility?](#)

[Are there any accommodations if I have a long layover before my flight?](#)

[Is Wi-Fi available in the international terminal?](#)

[Is smoking permitted?](#)

[Can I ride The Plane Train from Concourse F to Concourse T?](#)

### **Parking**

[What parking options does the international terminal have?](#)

[How much does it cost to park at the International Terminal?](#)

[Is there valet parking service in the parking lot?](#)

[Is there a cell phone lot?](#)

### **Ground Transportation**

[Will there be ground transportation at the international terminal?](#)

[How do I get to the rental car center?](#)

[How do I get to MARTA?](#)

[If I ride MARTA, how do I get to my departure flight on Concourse F?](#)

[How do I get to my hotel \(or downtown\)?](#)



## NEW Atlanta International Terminal FAQs

### General passenger information

**Q:** How do I get to the international terminal?

**A:** *The international terminal has an entrance separate from the domestic terminal. The international terminal entrance is accessible from Interstate 75 at Exit 239. See [Directions](#).*

**Q:** Can I still check in for international flights in the domestic terminal?

**A:** *Passengers traveling outside of the United States should check in at the international terminal. Please check with your airline for specific check-in requirements.*

**Q:** Can I check in for domestic flights in the international terminal?

**A:** *Passengers flying within the United States should check in at the domestic terminal. Please check with your airline for specific check-in requirements.*

**Q:** I accidentally went to the domestic terminal to check in for my international flight. What should I do?

**A:** *A free shuttle service will be available to the international terminal. Shuttles are available at the ground transportation center at the west end of the domestic terminal.*

**Q:** There are Customs and Border Protection (CBP) areas on Concourse E and the new international terminal. Which one should I use?

**A:** *All passengers who arrive at Concourse F will process through CBP on Concourse F, whether they are connecting to other flights or finishing their travel in Atlanta.*

- *Passengers arriving at Concourse E who are connecting to other flights will be processed by CBP on Concourse E.*
- *Atlanta-bound passengers arriving on Concourse E will pass through a sterile corridor with moving walkways to the CBP area on Concourse F for processing.*

**Q:** Will I still have to recheck my baggage after an international flight if I'm an Atlanta-bound passenger?

**A:** *No! The international terminal eliminates the baggage recheck. Atlanta-bound passengers will go through immigration, collect checked baggage, clear customs and leave the international terminal.*

**Q:** Where should I pick up an arriving international passenger?

**A:** *Arriving international passengers will exit to the lower-level roadway at the international terminal. Passenger pick up is on the outer curb. Roadway signs will direct motorists to the arrivals level.*

**Q:** Where do I drop off departing international passengers?

**A:** *Passengers departing on international flights will be dropped off on the departures level of the international terminal. Roadway signs will direct motorists to the departures level.*



## NEW Atlanta International Terminal FAQs

### Services

**Q:** Are there places to eat at the international terminal (before and after the security checkpoint)?

**A:** Yes. There will be dining options before and after the security checkpoint screening area.

**Q:** What shopping options are available?

**A:** Many retail, food and beverage, and business services concessions will be available on Concourse F. To see current listing of shopping and dining locations [click here](#).

**Q:** What family services and facilities are available in the new facility?

**A:** The international terminal complex will feature several new, innovative amenities for families and children. More information will be provided as it becomes available.

**Q:** Are there any accommodations if I have a long layover before my flight?

**A:** Yes. There are restaurants, shops and business service centers throughout the Airport. There are also spas and places to sleep. For more information, [click here](#).

**Q:** Is Wi-Fi available in the international terminal?

**A:** Yes. The Airport's hybrid Wi-Fi program offers reliable, secure Internet access at competitive rates. For more information, [click here](#).

**Q:** Is smoking permitted?

**A:** Smoking is prohibited throughout the Airport. However, there are designated smoking areas throughout the Airport. At the international terminal complex, there will be smoking areas on the Concourse F mezzanine level and on Concourse E at E8, E16 and E29.

**Q:** Can I ride The Plane Train from Concourse F to Concourse T?

**A:** Yes, The Plane Train, the Airport's people mover, has been extended to Concourse F. Passengers who arrive at Concourse F can ride The Plane Train from Concourse F to all concourses, including T. The pedestrian walkway also has been extended to Concourse F.

### Parking

**Q:** What parking options does the international terminal have?

**A:** The international terminal has hourly, Gold Reserve and Park-Ride options as well as designated spaces for alternative fuel vehicles, carpools and vanpools.



## NEW Atlanta International Terminal FAQs

**Q:** How much does it cost to park at the International Terminal?

**A:**

Parking Lot	Rate Structure
International hourly parking	\$2.00/hr – 1st hour \$2.00/hr – 2nd hour \$3.00/hr – 3rd – 6th hour \$32.00/day after 6th hour \$36.00/Flat Rate Each Additional Day
International Park-Ride	\$3.00/hour \$12.00/day max

**Q:** Is there valet parking service in the parking lot?

**A:** *There is no valet parking service available at the Airport.*

**Q:** Is there a cell phone lot?

**A:** *There is no designated cell phone lot planned for the international terminal.*

### Ground transportation

**Q:** Will there be ground transportation at the international terminal?

**A:** *Ground transportation options — including shuttles, taxis and limousines — will be available at the curb outside the main greeting area on the arrivals level.*

**Q:** How do I get to the rental car center?

**A:** *A designated shuttle will transport passengers from the arrivals level of the international terminal to the rental car center.*

**Q:** How do I get to MARTA?

**A:** *A designated shuttle will transport passengers from the arrivals level of the international terminal to the domestic terminal ground transportation center, which includes a MARTA train station.*

**Q:** If I ride MARTA, how do I get to my departure flight on Concourse F?

**A:** *If your airline cannot check you in for an international flight at the domestic terminal, a designated shuttle will take passengers from the domestic terminal ground transportation center to the international terminal.*

**Q:** How do I get to my hotel (or downtown)?

**A:** *Hotel and local shuttles at the international terminal's ground transportation center at the curb outside the main greeting area on the arrivals level.*