



January 2017 – Concur Travel Release Notes

Air

Southwest Migration to New Reservation System - Southwest Airlines is migrating their reservation system. Concur has worked diligently with Southwest for the last 6 months on migration testing in an effort to keep the level of disruptions for clients to a minimum.

The migration will impact the direct connection to Concur Travel for any bookings that traverse the migration cutover date. Southwest has announced that the final cutover date will be **May 8 2017**.

How Does This Impact Travelers?

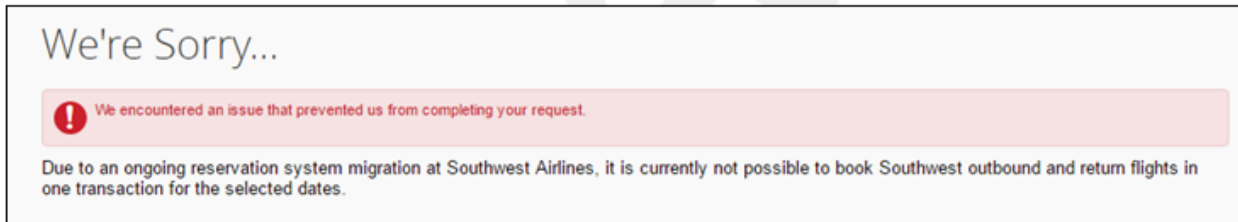
Neither Southwest nor Concur can manage **one** PNR in **two** different backend reservation systems. Note the following:

- Travel in Concur Travel via Southwest Direct Connect is unaffected if it is:
 - ♦ Initiated and completed **before** May 8 (like both outbound and return are before May 8)
 - or –
 - ♦ Initiated and completed **on or after** May 8 (like both outbound and return are on or after May 8)
- If a user/arranger attempts to book travel in Concur Travel via Southwest Direct Connect that includes or traverses the May 8 date (like the return trip is on or after May 8):
 - ♦ An error message appears, indicating that the trip cannot be booked.
 - ♦ Flights that include or traverse the May 8 date must be booked in two separate transactions in Concur or directly at <https://www.southwest.com/>.
- A user/arranger cannot change a trip in Concur Travel via Southwest Direct Connect so that the new trip includes or traverses the May 8 date. The original trip must be cancelled/refunded and the re-booked separately.

Outbound Flight	Return Flight	Result
Before May 8 2017	Before May 8 2017	Booking in one transaction possible PNR <u>will be created</u> in the old WN reservation system.
Before May 8 2017	On or after May 8 2017	Booking in one transaction not possible Error message appears. Two separate bookings must be created because two different WN reservation system are affected.
On or after May 8 2017	On or after May 8 2017	Booking in one transaction possible PNR <u>will be created</u> in the new WN reservation system.

Here is a sample of the message if the outbound flight is before May 8 and a return flight is on or after May 8.

*Concur has already starting checking dates and is already presenting this message.

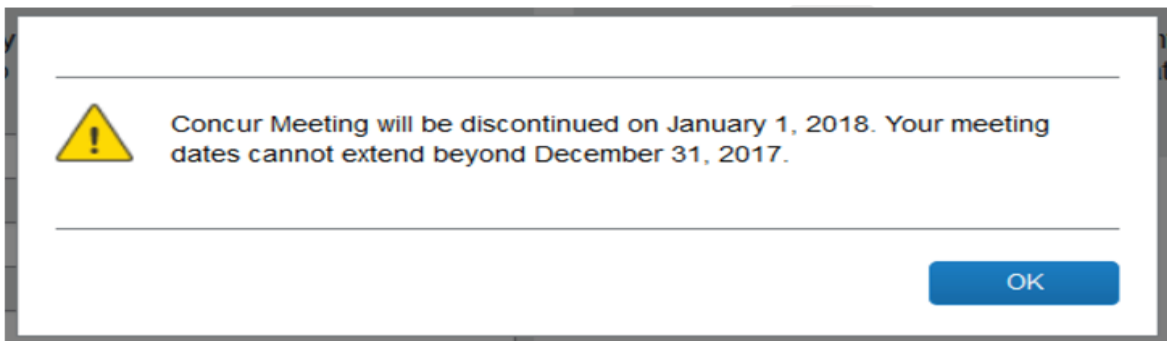


Additional information see: <https://www.swabiz.com/html/customer-service/faqs.html?topic=oneres>

Meetings

Concur Registration Meetings - As previously announced, Concur will discontinue Concur Registration Meetings on January 1 2018. In order to prevent meetings from being scheduled after the discontinuation date, Meeting Admins will be blocked from saving meetings that extend beyond December 31 2017.

When trying to create or save changes to a Concur Meeting that extends beyond the end of life date, the Meeting Admin will see the following:



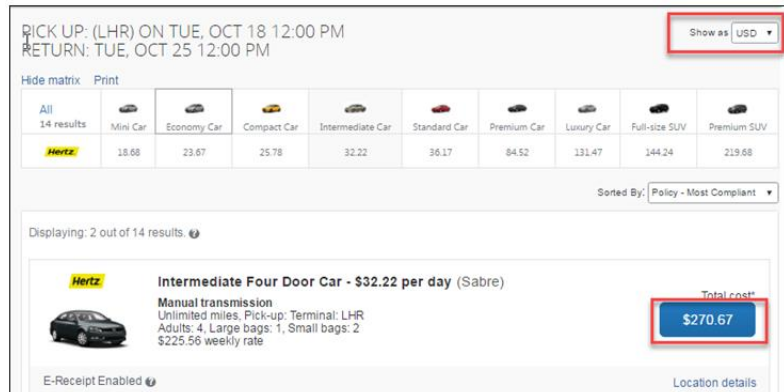
This prevents meeting planners from accidentally scheduling a meeting in Concur Meeting that they will not be able to access after the discontinuation date.

****This Does Not include Third-Party Meetings. Concur Third Party Meetings will Not be discontinued.** Concur recommends that all Concur Meeting Management clients transition to a third-party meeting management solution that integrates with Concur. These partners and partner integrations are available for our customers today.

Miscellaneous

Clarification about Currency Conversion - As previously noted, the user/arranger can use the currency list in the upper-right corner to convert fares/rates to a different currency.

Please note: Concur uses the OANDA rate service when calculating the conversion from one currency to another. The vendors may use a different rate service, so occasionally you may see a slight difference in the rates/fares when there is a difference in rate services.



PICK UP: (LHR) ON TUE, OCT 18 12:00 PM
RETURN: TUE, OCT 25 12:00 PM

Show as USD

Hide matrix Print

All	Mini Car	Economy Car	Compact Car	Intermediate Car	Standard Car	Premium Car	Luxury Car	Full-size SUV	Premium SUV
14 results									
Hertz	18.68	23.67	25.78	32.22	36.17	84.52	131.47	144.24	219.68

Sorted By: Policy - Most Compliant

Displaying: 2 out of 14 results.

Hertz Intermediate Four Door Car - \$32.22 per day (Sabre)

Manual transmission
Unlimited miles, Pick-up: Terminal: LHR
Adults: 4, Large bags: 1, Small bags: 2
\$225.56 weekly rate

Total cost*
\$270.67

E-Receipt Enabled Location details

Change in the Monthly Release Schedule – Starting in March, Concur Travel releases will occur on Saturday instead of Thursday. So, instead of seeing release-related changes on Friday of release week, they will appear to users on the following Monday.

The release calendar is available here:

http://www.concurtraining.com/customers/tech_pubs/ReleaseCalendar/ReleaseCalendar_client.htm

COMING SOON

Support for TLS v 1.0 Encryption Protocol to End March of 2017

Concur has moved the date support will end from January 31 to March 31 2017 in order to give our clients ample time to understand and make the required manual changes to their browser's security settings. Concur is alerting the client now to ensure they are fully prepared for the removal of support for this protocol.